



For immediate release, April 2006
Contact Bill Bullen, 0845 450 4117 or via press@utilita.co.uk

Press Release

Utilita Customers get refunds averaging £130

As the final part of a rescue strategy, put in place following the collapse of the natural gas market late last year, Utilita has been able to provide many customers with a refund in final cash settlement of their accounts.

Utilita was the only independent dual fuel supplier to survive last autumn's collapse in the gas market. They did so by levying a one-off surcharge and by transferring their dual fuel customer base to EDF.

This strategy kept the company out of administration and prevented all subsequent loss of customers' monies.

On average, customers have received a refund of £130.

ENDS

EDITORS NOTES

[1] Utilita is the first domestic energy supply company in the UK to offer an energy services contract requiring no an additional customer investment or contribution

[2] Customers can see all Utilita tariffs at [<www.utilita.co.uk>](http://www.utilita.co.uk) or may contact Jim Garrett, on 0845 450 4117 [<jimgarrett@utilita.co.uk>](mailto:jimgarrett@utilita.co.uk)